

STATE OF LOUISIANA
USED MOTOR VEHICLE AND PARTS COMMISSION
3132 VALLEY CREEK DRIVE
BATON ROUGE, LOUISIANA 70808
(225) 925-3870 FAX # (225) 925-3869

CONSUMER COMPLAINT FORM

COMPLAINT FROM

COMPLAINT AGAINST

VEHICLE ID

NAME _____	NAME _____	YEAR _____
ADDRESS _____	ADDRESS _____	MAKE _____
CITY _____	CITY _____	MODEL _____
STATE _____ ZIP _____	STATE _____ ZIP _____	VIN # _____
PHONE (____) _____	PHONE (____) _____	TITLE # _____
TITLE IN NAME OF _____		LICENSE # _____
DATE OF VEHICLE SALE _____ ODOMETER READING _____		STICKER # _____
DID YOU COMPLAIN TO THE COMPANY OR INDIVIDUAL? _____ IF SO, WHEN? _____		
DID YOU RECEIVE THE TITLE? _____ IF NOT, STATE REASON _____		
DID YOU RECEIVE AN EXTENDED WARRANTY SERVICE CONTRACT? _____		
DID YOU RECEIVE A WARRANTY OR DISCLAIMER, SEPARATE TO THE PURCHASE AGREEMENT? _____		
DID YOU SIGN AND RECEIVE A COPY OF THE FEDERAL ODOMETER STATEMENT? _____		
DID YOU RECEIVE A COPY OF THE FEDERAL TRADE COMMISSION BUYER'S GUIDE? _____		
WHO FINANCED THIS TRANSACTION? _____		

IF YOUR COMPLAINT RELATES TO FALSE ADVERTISING OR DECEPTIVE TRADE PRACTICES, INDICATE WHEN AND WHERE THE PRODUCT OR SERVICE WAS ADVERTISED. IF POSSIBLE, *ATTACH A COPY OF THE ADVERTISEMENT.*

WHAT SPECIFICALLY WOULD YOU LIKE THIS COMPANY OR INDIVIDUAL TO DO WITH REGARD TO YOUR COMPLAINT?

PROCEDURES FOR INVESTIGATING COMPLAINTS THROUGH THE USED MOTOR VEHICLE AND PARTS COMMISSION ARE AS FOLLOWS:

- 1) COMPLAINTS MUST BE WRITTEN ON THE PRESCRIBED FORM, GIVING COMPLETE INFORMATION, ACCOMPANIED BY PAPERWORK FROM THE TRANSACTION IN QUESTION, AND ANY ADDITIONAL PAPERWORK PERTINENT TO THE SITUATION. THE COMPLAINT WILL BE HANDLED IN AN EXPEDITIOUS MANNER, ACCORDING TO THE WORKLOAD.
- 2) THE DEALER IN QUESTION MAY BE CONTACTED BY LETTER. THE DEALER IS GIVEN TEN (10) DAYS FROM POSTING TO RESPOND IN WRITING. PARTIES COMPLAINING TO THE COMMISSION MUST, THEREFORE **ALLOW AT LEAST FOUR WEEKS IN ORDER FOR US TO ACCOMPLISH THE INVESTIGATION.**
- 3) YOU WILL BE CONTACTED ONCE THE RESPONSE IS RECEIVED. SHOULD THE COMMISSION DEEM IT NECESSARY TO FILE FOR AN INJUNCTION OR HEARING, YOUR PRESENCE WILL BE REQUIRED. SHOULD YOU FAIL TO APPEAR, THE CASE WILL BE CLOSED.
- 4) THE COMMISSION OPERATES UNDER LIMITED POWERS. THE COMPLAINING PARTIES MAY WISH TO SEEK LEGAL COUNSEL OR TAKE THEIR CASE TO COURT. A CONVICTION OBTAINED THROUGH A LAW ENFORCEMENT AGENCY OR LEGAL COUNSEL WILL AID IN ANY ACTION TAKEN BY THE COMMISSION.

PURSUANT TO THE AMERICANS WITH DISABILITIES ACT, ASSISTANCE WILL BE PROVIDED **IN** COMPLETING ANY FORMS REQUIRED BY THE LOUISIANA USED MOTOR VEHICLE AND PARTS COMMISSION.

This image shows a single sheet of white paper with horizontal blue ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

I wish to file this complaint with your office. I understand that your office does not conduct litigation for individuals in matters which involve purely private controversies or civil type cases. I am, however, filing this complaint to notify your office of the activities of this party or parties and for any other assistance you may be able to render. I swear that the information contained herein is true and accurate to the best of my knowledge, information and belief.

LUMVPC 119 (7/00)